

Your ride may be fully or partially paid for by one of the following Programs:

Area Agency on Aging (AAA) (age 60-64)

Partially subsidized by the Wayne County Area Agency on Aging. Customer pays \$1.00 per trip (\$2.00 out-of-county) and Wayne County Area Agency on Aging pays the balance.

PennDot (age 65+)

Partially subsidized (85%) by the PA lottery and PA Department of Transportation. Customer pays \$1.00 per trip (\$2.00 out-of-county) and Wayne County Area Agency on Aging pays the balance.

Medical Assistance Transportation Program (MATP) (Any age)

Fully subsidized by the PA Department of Public Assistance only if going to an MATP-covered service.

Persons with Disabilities (PwD) (age 18-64)

85% subsidized by the Pennsylvania Department of Transportation. Customer pays 15% of cost per trip—\$3.00 or more depending on length of trip.

General public: Citizens may ride for full unsubsidized fare.

An answering machine is available overnight to leave cancellation information—no appointments may be accepted on the answering machine.

The Regular Service Area for shared-ride services is Wayne County and Pike, Monroe, Luzerne, Lackawanna, and Susquehanna counties. Service does NOT extend to other states. Service beyond the borders of Wayne County to its adjacent PA counties will be primarily for medical and group shopping purposes and may be limited at the discretion of the County. Transport may be provided to outside the regular service area (ORS) and will be provided only to MA-eligible consumers and only for access to certain medical specialties.

Transportation may be provided on a case-by-case basis on weekends and holidays for life-sustaining and/or MA-covered urgent care. Weekend services may also be provided to a PwD or general-public rider to go to work for a distance of not more than 40 miles from a consumer's home and within the Regular Service Area, between the hours of 8AM and 4PM.

This Program is funded in part under a contract with the Pennsylvania Department of Aging, the Pennsylvania Department of Transportation, the Pennsylvania Department of Public Assistance, and the Wayne County Commissioners, an Equal Opportunity Employer.

We gratefully acknowledge these contributors:

*The Wayne County Board of Commissioners
Pennsylvania Department of Aging
Pennsylvania Department of Transportation
The Pennsylvania Department of Public Assistance
The Wayne County Area Agency
on Aging Advisory Council
The Wayne County Transportation
Advisory Council*

WAYNE COUNTY TRANSPORTATION SYSTEM

323 10TH STREET
HONESDALE, PA 18431

OFFICE HOURS
MONDAY - FRIDAY
8:00 AM - 4:00 PM

APPOINTMENTS ONLY

TELEPHONE: (570)253-4280
1-800-662-0780

(OUTSIDE LOCAL CALLING AREA)

TRANSPORTATIONAPTS@WAYNECOUNTYPA.GOV



“GOING THE DISTANCE”

Updated 03/01/2016

WELCOME!

Our Mission:

Our staff is dedicated to providing safe, reliable, courteous, and accessible public transportation that enhances the mobility of our customers. We care about our customers' needs. Our drivers and dispatchers are committed to being friendly and professional and treating our customers with dignity and respect.

The Wayne County Transportation System (WCTS) is a County-operated **SHARED RIDE** service, which means that people will be sharing the ride with you and traveling with you to and from other destinations.

We may ask you to make adjustments in your travel times in order to minimize your wait, accommodate other riders, and try to give you the best service possible.

Registration is easy. Our courteous staff will help you complete a form which will include information based on program eligibility.



MANY DESTINATIONS

Transportation consumers are expected to be courteous and appropriately dressed and groomed to ride in a public vehicle. Foul language, body odor, or antisocial or threatening behavior may be reason to remove a person from a vehicle.

When you use our transportation service, you may want to take along small packages, bags, or other items. (There are limits to what passengers can carry on the vehicle so others may ride safely and comfortably.)

Normally, items being transported must be limited to what can be reasonably carried by one person in one trip. Our drivers will provide reasonable assistance in this area as part of our service, but that does NOT include lifting heavy or bulky packages or making multiple trips with shopping items.

Just a few notes to remember:

- **EVERYONE** must wear a seatbelt.
- Children up to age 4 must ride in a secured car safety seat.
- Children over 4 years old but under 8 years old must be secured with a seat belt and in a child booster seat.
- During bad weather, if Wayne Highlands School District and/or your local school closes, WCTS operation closes. (Listen to the radio or TV for school closings.)
- **REMEMBER:** We are not an ambulance or an emergency service. In the case of an emergency, please call 911.



HOME SWEET HOME

- Exact change is required to pay for a trip.
- Foul language is not permitted on the vehicles.
- Weapons are not permitted on the vehicles.
- Open alcohol cans or bottles are not permitted on the vehicles.
- Drinking and eating is not permitted on the vehicles.

For reservations, please call before 4 PM, **two** business days prior to your appointment to assure a seat will be available. You may call up to one year in advance of your appointment.

Please be prepared to provide proof of age documentation when you sign up. We recommend you visit the office or download an application from the website: <http://wcts.co.wayne.pa.us/>